

  
*The Alternative to Ball Valves*  
**Terms & Conditions**

**Conditions of Sale**

**Prices:** Prices are quoted in US dollars and are valid for 60 days.

**Terms of Payment:** Net 30 days from date of invoice with established credit (contact us for requirements).

Remittances should be sent to: EVSCO, Inc.,  
2309 N Ringwood Drive Suite M  
McHenry, IL 60050-1313

**Credit Card Payments:** Visa, MasterCard, or American Express Accepted

**International Customers:** Advance Payment Required via Bank Wire, Business Check or Approved Credit Card.

**Freight/Delivery:** All shipments are F.O.B. Point of Origin. The seller will exercise best efforts to compile and ship the order via the most economical method possible, or as otherwise specified by the customer. Most orders are shipped via UPS Standard Ground. We will also ship FedEx on your customer account number. The responsibility for goods lost or damaged in transit rests with the carrier.

**Disclaimer:** Due to continuing improvements, we reserve the right to change specifications without incurring any obligation to incorporate new factors in equipment previously sold.

**Warranty:** We warrant every product sold by us to be free from defects in material and workmanship. This Warranty, however, is subject to the following provisions:

Under this Warranty, any liability is limited to the Original Purchaser and to the extent of repairing or replacing any piece of equipment or part proved to be defective by our inspection within 60 days after original shipment. **Any unused EVSCO item may be returned for credit within 30 days of ordering.**

This Warranty does not cover damages due to acts of God, misuse, abuse, negligence or modification of the product or damage due to improper operation, maintenance or attempted repair by anyone other than EVSCO, Inc.

**The following process must be followed to make a Warranty Claim:**

1. Call EVSCO, Inc. Toll free 855-635-4366 to explain your reason for return and to obtain a Return Authorization (RA) number. Please have your invoice number, part number and quantity ordered available when you call.
2. Return the item(s) freight prepaid to: EVSCO, Inc.  
Returns Department  
2309 N Ringwood Drive Suite M  
McHenry, IL 60050-1313
3. Upon return and inspection of the item(s), we will assess the damage, correct the defect by repairing or replacing the item(s) and contact you with our recommended resolution prior to re-shipment.
4. If the return is the result of EVSCO's error, we will make arrangements for the return at EVSCO's expense. Returns that are not the result of EVSCO's error, including non-stock and custom items are subject to a restocking fee. A credit memo will be issued to the customer upon inspection.

*Thank you for ordering with EVSCO; we appreciate your business!*

  
P.O. Box 732, Libertyville, Illinois 60048  
Phone: 855.635.4366 | Fax: 847.362.7501  
E-mail Company at: [sales@evsco.com](mailto:sales@evsco.com)